

## NORTH YORKSHIRE COUNTY COUNCIL

### YOUNG PEOPLE OVERVIEW & SCRUTINY COMMITTEE

20<sup>th</sup> January 2012

#### COVERING REPORT - KEY PERFORMANCE INDICATORS CHILDREN AND YOUNG PEOPLES SERVICE

##### 1.0 PURPOSE OF REPORT

- 1.1 This covering report introduces the Key Performance Indicators (KPIs) - Quarter 2 report (attached at Annex A) to Members of the Young Peoples Overview & Scrutiny Committee which is produced to monitor the performance of the Children and Young People's Service (CYPS) on a quarterly basis.
- 1.2 Members are asked to note and comment on the information contained in this report and the Key Performance Indicators attached at Annex A

##### 2.0 BACKGROUND

- 2.1 The County Council's performance arrangements include quarterly reporting to the Executive of delivery against a set of KPIs. Included in this set are ten indicators which relate to services for children and young people:

###### Reported Quarterly

- KPI 15: the rate of youth re-offending
- KPI 16: the timeliness of initial assessments
- KPI 17: the timeliness of core assessments
- KPI 18: stability of child placements: number of moves in the year
- KPI 19: timeliness of child protection reviews
- KPI 20: timeliness of SEN statements: 26 weeks
- KPI 21: the percentage of 16 to 18 year olds who are NEET

###### Reported Annually

- KPI 25: pupils achieving the English Baccalaureate
- KPI 26: pupils achieving 5 GCSEs at A\* to C, including English and maths
- KPI 27: timeliness of adoptions

- 2.2 These ten indicators provide a snapshot of performance in key areas of the service and the attached report provides summarised briefings under each of the indicators listed above. It is of note, however, that services for children and young people remain subject to many dozens of external performance indicators imposed by Ofsted, the Department for Education, and other government departments. The new safeguarding datasets emerging from the Munro Review of child protection will add further indicators from May 2012.
- 2.3 The attached Quarter 2 Performance Report was considered by the Executive at its meeting on 22 November 2011 and Members of the Committee will note in the appendix of the attached report that it contains updated quarterly data for KPIs 16 to 21 only. Updated annual data for KPI 25 and KPI 26 will be included in the Q3 report, due to be

considered by the Executive on 28 February and updated annual data for KPI 27 will be included in the Q4 report, due to be considered by the Executive on 19 June.

2.4 For Members information the attached report also serves as a briefing paper to Executive Members Children and Young People's Service and the CYPS Leadership Team ('CYPLT').

### 3.0 RECOMMENDATIONS

3.1 Members of the Committee are asked to note the Quarter 2 performance

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NORTH YORKSHIRE COUNTY COUNCIL  
CHILDREN AND YOUNG PEOPLE'S SERVICE  
CORPORATE DIRECTOR'S MEETING WITH EXECUTIVE MEMBERS

22 NOVEMBER 2011

**EXECUTIVE PERFORMANCE MONITORING:  
KEY PERFORMANCE INDICATORS (QUARTER 2)**

1.0 PURPOSE OF REPORT

1.1 This report provides a briefing on the CYPS key performance indicators included in the Quarter 2 Performance Report to be considered by the Executive on 22 November.

2.0 BACKGROUND

2.1 The CYPP 2011-14 requires the directorate to "ensure comprehensive performance arrangements to drive effectiveness and Value for Money" (SF 1.1). The CYPP sets out three specific commitments to deliver this, namely, that the directorate should ensure that there is:

- evidence of impact of services
- rigorous monitoring of performance, including highlighting areas of strong and weak performance
- clear and regular reporting to ... Executive Members and Senior Management

2.2 The County Council's performance arrangements includes quarterly reporting to the Executive of delivery against a set of key performance indicators. Included in this set are ten indicators, selected by CYPS, which relate to services for children and young people:

Reported Quarterly

- KPI 15: the rate of youth re-offending
- KPI 16: the timeliness of initial assessments
- KPI 17: the timeliness of core assessments
- KPI 18: stability of child placements: number of moves in the year
- KPI 19: timeliness of child protection reviews
- KPI 20: timeliness of SEN statements: 26 weeks
- KPI 21: the percentage of 16 to 18 year olds who are NEET

Reported Annually

- KPI 25: pupils achieving the English Baccalaureate
- KPI 26: pupils achieving 5 GCSEs at A\* to C, including English and maths
- KPI 27: timeliness of adoptions

2.3 The Quarter 2 Performance Report will be considered by the Executive at its meeting on 22 November. In terms of children's services performance indicators, the report contains updated quarterly data for KPIs 16 to 21. This is shown at Appendix A. Updated annual data for KPI 25 and KPI 26 will be included in the Q3 report. Updated annual data for KPI 27 will be included in the Q4 report.

### 3.0 KPI 15: RATE OF YOUTH RE-OFFENDING

3.1 KPI 15 measures the rate of re-offending amongst young offenders. At present there is no available data for this indicator. The government has changed the means of calculating and reporting performance in respect of youth re-offending. The previous indicator has been discontinued and the new indicator and data will not be comparable with predecessors. In future, youth offending data will be collated nationally via the Police National Computer rather than be collected locally, but there is no clarity about when the new data will be available.

### 4.0 KPI 16: TIMELINESS OF INITIAL ASSESSMENTS

4.1 KPI 16 measures the percentage of initial assessments completed within seven working days. High percentages indicate good performance. At the end of Q2 the countywide timeliness figure was 76.9%. This is a further improvement from the Q1 figure of 74.8% and is well ahead of the 2010/11 outturn of 69.1%.

4.2 Timeliness of initial assessments is now more than twenty percentage points better than the annual outturn achieved in 2008/09 (55.2%) and 2009/10 (55.1%). This strong improvement is acknowledged by Ofsted in North Yorkshire's 2011 annual assessment letter, published on 08 November, which identifies "significant improvements in the timeliness of initial and core assessments, a trend that has been maintained."

4.3 The Q2 figure of 76.9% is below the 2011/12 target of 85%. This might suggest that the target is too ambitious. Note, however, that at the end of Q2 the average timeliness across all teams other than the Scarborough Initial Assessment team is 83%. The Scarborough Initial Assessment team performed poorly during Q1 (41%), and although it improved well during Q2 (74%) the year-to-date performance of this team remains comparatively low at 58%. This Scarborough team handles one quarter of all initial assessments completed in the county (415 out of 1621 so far this year), and so sub-standard performance by this team has a big impact on the county level performance figures.

4.4 The most recent set of national comparative data, published in September, shows that North Yorkshire's performance for 2010/11 (69.1%) was in line with statistical neighbours (69.8%) and was better than England as a whole (64.3%). This is the first time that North Yorkshire's performance has been better than the national average for this indicator.

4.5 An alternative measure of timeliness considers the percentage of initial assessments completed within ten working days. On this measure, North Yorkshire's Q2 performance was 85.7%. This represents an improvement from the Q1 figure of 81.7%, and is well ahead of the 2010/11 outturn (76.6%) and the England average (75.7%).

### 5.0 KPI 17: TIMELINESS OF CORE ASSESSMENTS

5.1 KPI 17 measures the percentage of core assessments completed within 35 working days. High percentages indicate good performance. At the end of Q2 the timeliness figure was 87%, which is ahead of the target of 85%. This is a further improvement from the Q1 figure of 84.6% and is well ahead of the 2010/11 outturn of 74.3%.

5.2 Timeliness of core assessments is now more than seventeen percentage points better than the annual outturn achieved in 2008/09 (69.7%) and 2009/10 (69.9%). As mentioned previously, this strong improvement is acknowledged by Ofsted in North Yorkshire's 2011 annual assessment letter which identifies "significant improvements in the timeliness of initial and core assessments, a trend that has been maintained."

5.3 The most recent set of national comparative data, published in September, shows that North Yorkshire's performance for 2010/11 (74.3%) was in line with statistical neighbours (74.2%) and with England as a whole (75.1%).

#### 6.0 KPI 18: STABILITY OF PLACEMENTS

6.1 KPI 18 provides one indication of the stability of child placements: it measures the percentage of looked after children who experience more than two placements during the year. Low percentages indicate good performance. At the end of Q2 the countywide performance figure was 7.4%, which is better than the target of 9% and is an improvement on the 2010/11 outturn of 8.6%.

6.2 Comparative data for 2010/11 will be published on 30 November, and so analysis of the most recent performance against statistical neighbours and the England average is not possible yet. In recent years, however, North Yorkshire's performance for this indicator has been consistently in the top quartile when compared to other local authorities.

6.3 On 31 October the government published local authority data for this indicator showing comparative performance during the three years prior to 2010/11 (i.e. 2007/08 to 2009/10). North Yorkshire's performance during this period was 8%, which compares well to the England average of 11%. This placed North Yorkshire in joint 11th position out of 152 local authorities.

#### 7.0 KPI 19: TIMELINESS OF CHILD PROTECTION REVIEWS

7.1 KPI 19 indicates the percentage of child protection cases which are reviewed within the required timescales. High percentages indicate good performance. At the end of Q2 the countywide performance was 100%, and so the target of 100% continues to be met.

7.2 The most recent set of comparative data, published in September, shows that North Yorkshire's performance for 2010/11 (100%) was better than statistical neighbours (98.1%) and England as a whole (97.1%).

#### 8.0 KPI 20: TIMELINESS OF SEN STATEMENTS

8.1 KPI 20 indicates the percentage of finalised SEN statements ('excluding exceptions') that are issued within 26 weeks. High percentages indicate good performance. At the end of Q2 the timeliness figure was 86.9%. This is very similar to the Q1 performance figure (86.7%), is below the 2010/11 outturn of 94.7%, and is below the target of 100%.

8.2 The most recent national comparative data, published in October, shows that North Yorkshire's performance for 2010/11 (94.7%) ranks the county 113th out of 149 authorities for which data is available. 80 authorities achieved a timeliness figure of 100%.

8.3 For 2010/11 North Yorkshire's performance was in the bottom quartile compared to all authorities. North Yorkshire's performance was also in the bottom quartile in the two previous years, 2009/10 and 2008/09. In 2009/10 North Yorkshire was ranked bottom amongst statistical neighbours.

8.4 Given this historical trend of bottom quartile performance, CYPLT should consider an investigation into performance in respect of KPI 20.

## 9.0 KPI 21: YOUNG PEOPLE WHO ARE NEET

- 9.1 KPI 21 indicates the percentage of young people (aged 16 to 18 years) who are not in education, employment or training. Low percentages indicate good performance. The Q2 figure for North Yorkshire of 5.0% is in line with the target for the end of the year.
- 9.2 Historically, the Q2 NEET figure represents the in-year peak because it includes the new cohort of young people who left school and college at the end of the 2011 summer term. If historical trends are followed, the NEET figure should reduce during Q3 and Q4 as an increasing proportion of this cohort find work or take up offers of education and training. However, this expectation should be set against the national context of rising unemployment amongst young people.
- 9.3 The most recent national data, published in August, showed that 9.8% of 16 to 18 year olds in England were not in education, employment or training. North Yorkshire's Q2 figure of 5.0% compares well to this.

## 10 ANNUAL INDICATORS NOT REPORTED IN Q2

- 10.1 In respect of services for children and young people, three of the key performance indicators monitored by the Executive are reported annually rather than quarterly. These are:

KPI 25: pupils achieving the English Baccalaureate (reported in Q3)

KPI 26: pupils achieving 5 GCSEs A\* to C including English and maths (reported in Q3)

KPI 27: timeliness of adoptions (reported in Q4)

Although these indicators are not reported in the Q2 report, for each there have been some recent data releases that are worth noting. These are outlined in paragraphs 10.2 to 10.4 below.

- 10.2 KPI 25 measures the percentage of pupils achieving the English Baccalaureate. The final validated data from the summer 2011 examinations will not be available until early in 2012. However, in October the government released some provisional data which shows that in North Yorkshire 21.4% of pupils achieved the English Baccalaureate, which is well ahead of the England average of 15.3%. Note that these figures are for all state maintained schools (that is, they include academies as well as local authority schools).
- 10.3 KPI 26 measures the percentage of pupils achieving 5 GCSE passes at grades A\* to C, including English and Maths. The final validated data from the summer 2011 examinations will not be available until early in 2012. However, in October the government released some provisional data which shows that in North Yorkshire 63% of pupils achieved 5 GCSEs at grades A\* to C, including English and Maths. This is well ahead of the England average of 57.9%, and is an improvement from North Yorkshire's 2010 figure of 61.6%. Note that these figures are for all state maintained schools (that is, they include academies as well as local authority schools).
- 10.4 KPI 27 measures the timeliness of adoptions. On 31 October the government published a set of comparative local authority performance data for the timeliness of adoptions, covering the period from 2007/8 to 2009/10. The data shows that during this three-year period 87% of adoptions in North Yorkshire were completed within the required 12-month timescale. This is well above the national average of 74% and places North Yorkshire in 18th position amongst the 152 local authority adoption services. Note that North Yorkshire's performance during 2010/11 was even better, with 94% of adoptions completed within 12 months.

11.0 RECOMMENDATIONS

11.1 CYPLT notes the Executive KPI data for Quarter 2.

11.2 An investigation is carried out into performance in respect of KPI 20 – timeliness of finalised SEN statements (26 weeks)

CYNTHIA WELBOURN  
CORPORATE DIRECTOR – CHILDREN AND YOUNG PEOPLE'S SERVICE

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### KPI Results 2011/12 (Q2)

**KEY**



**Target achieved**  
**Result within 10% of target**



**Improving**

**Top quartile**

**Top Quartile**



**No change**

**Above the median**

**Above the median**



**Target not achieved**



**Getting worse**

**Below the median**

**Below the median**

**Bottom quartile**

**Bottom Quartile**

| PI Ref   | Description  | Targets and outturns for 2008/09 and targets for 2009/10, 2010/11 if applicable |        |         | Target Achievement | Comparison against previous reporting period | Quartile position compared to all county councils | Comments  |  |
|--|--|---|--------|---------|--------------------|--|---|---|--|
|  |  | Period  | Target | Outturn |                    |  |   |   |  |
| <b>IMPROVING ACCESSIBILITY FOR ALL OUR COMMUNITIES AND SUPPORTING ACTIVE COMMUNITIES</b> |  |   |        |         |                    |  |   |   |  |
| KPI 15 (CYPS)<br>(Was NI 19)   | Rate of proven re-offending by young offenders   | 2008/09   | 1.20   | 1.38    | X                  | N/A  | Bottom quartile                                   | The government has changed the means of calculating and reporting youth re-offending data. The previous performance indicator has been discontinued and the new data will not be comparable with that from previous years. In future, youth offending data will be collated nationally via the Police National Computer rather than be collected locally, but there is no clarity yet about when this new data will become available. |  |
|  |  | 2009/10   | 1.10   | 1.13    | △                  | ↑  | Below the median                                  |   |  |
|  |  | 2010/11   | 1.06   | 1.02    | ✓                  | ↑  |   |   |  |
|  |  | 2011/12 Q1  |        |         |                    |  |   |   |  |
|  |  | 2011/12 Q2  |        |         |                    |  |   |   |  |
|  |  | 2011/12 Q3  |        |         |                    |  |   |   |  |
|  |  | 2011/12 Q4  |        |         |                    |  |   |   |  |
| KPI 16 (CYPS)<br>(Was NI 59)   | Percentage of initial assessments for children's social care carried out within 7 working days | 2008/09   | 85.0%  | 55.2%   | X                  |  | Bottom quartile                                   | The Q2 data shows a sustained improvement trend. The Q2 performance of 76.8% is a strong improvement from the 2010/11 outturn (69.8%), and is better than the 2010/11 outturn data for England (64.3%) and for Statistical Neighbours (69.1%)   |  |
|  |  | 2009/10   | 85.0%  | 55.1%   | X                  | ↓  | Bottom quartile                                   |   |  |
|  |  | 2010/11   | 85.0%  | 69.1%   | X                  | ↑  | Above median                                      |   |  |
|  |  | 2011/12 Q1  | 85.0%  | 74.8%   | X                  | ↑  |   |   |  |
|  |  | 2011/12 Q2  | 85.0%  | 76.9%   | △                  | ↑  |   |   |  |
|  |  | 2011/12 Q3  | 85.0%  |         |                    |  |   |   |  |
|  |  | 2011/12 Q4  | 85.0%  |         |                    |  |   |   |  |
| KPI 17 (CYPS)<br>(Was NI 60)   | Timeliness of core assessments for children's social care                                      | 2008/09   | 80.00% | 69.70%  | X                  | N/A  | Below the median                                  | The Q2 data shows a sustained improvement trend and is ahead of the target. The Q2 performance of 87.0% is a strong improvement from the 2010/11 outturn (74.3%), and is better than the 2010/11 outturn data for England (75.1%) and for Statistical Neighbours (74.2%). Based on the 2010/11 national data, performance so far in 2011/12 is in the top quartile.   |  |
|  |  | 2009/10   | 82.00% | 69.90%  | X                  | ↑  | Below the median                                  |   |  |
|  |  | 2010/11   | 84.00% | 74.30%  | X                  | ↑  | Above median                                      |   |  |
|  |  | 2011/12 Q1  | 84.00% | 84.60%  | ✓                  | ↑  |   |   |  |
|  |  | 2011/12 Q2  | 84.00% | 87.00%  | ✓                  | ↑  |   |   |  |
|  |  | 2011/12 Q3  |        |         |                    |  |   |   |  |
|  |  | 2011/12 Q4  |        |         |                    |  |   |   |  |
| KPI 18 (CYPS)<br>(Was NI 62)   | Stability of placements of looked after children: number of moves                              | 2007/08   | 9.0%   | 7.7%    | ✓                  | ↑  | Top quartile                                      | (Lower percentages indicate better performance). The Q2 data shows that performance is ahead of target. The Q2 figure of 7.4% is an improvement on the 2010/11 outturn (8.6%) and is better than the most recent comparable data for England (10.9%) and Statistical Neighbours (11.8%)   |  |
|  |  | 2008/09   | 9.0%   | 6.8%    | ✓                  | ↑  | Top quartile                                      |   |  |
|  |  | 2009/10   | 9.0%   | 8.5%    | ✓                  | ↓  | Top quartile                                      |   |  |
|  |  | 2010/11   | 9.0%   | 8.6%    | ✓                  | ↓  | Top quartile                                      |   |  |
|  |  | 2011/12 Q1  | 9.0%   | 10.0%   | X                  | ↓  |   |   |  |
|  |  | 2011/12 Q2  | 9.0%   | 7.4%    | ✓                  | ↓  |   |   |  |
|  |  | 2011/12 Q3  |        |         |                    |  |   |   |  |
|  |  | 2011/12 Q4  |        |         |                    |  |   |   |  |



| PI Ref   | Description   | Targets and outturns for 2008/09 and targets for 2009/10, 2010/11 if applicable |        |         | Target Achievement | Comparison against previous reporting period | Quartile position compared to all county councils | Comments  |  |
|--|---|---|--------|---------|--------------------|--|---|---|--|
|  |   | Period  | Target | Outturn |                    |  |   |   |  |
| KPI 19 (CYPS)<br>(Was NI 67)                     | Child protection cases which were reviewed within required timescales                         | 2007/08   | 100%   | 100%    | ✓                  |  | Top quartile                                      | The Q2 data shows that the target of 100% continues to be met. This compares well to the most recent comparable data for England (97.1%) and Statistical Neighbours (98.1%)   |  |
|  |   | 2008/09   | 100%   | 100%    | ✓                  |  | Top quartile                                      |   |  |
|  |   | 2009/10   | 100%   | 99%     | △                  |  | Above median                                      |   |  |
|  |   | 2010/11   | 100%   | 100%    | ✓                  |  | Top quartile                                      |   |  |
|  |   | 2011/12 Q1  | 100%   | 100%    | ✓                  |  |   |   |  |
|  |   | 2011/12 Q2  | 100%   | 100%    | ✓                  |  |   |   |  |
|  |   | 2011/12 Q3  |        |         |                    |  |   |   |  |
| 2011/12 Q4                                       |   |   |        |         |                    |  |   |   |  |
| KPI 20 (CYPS)<br>(Was NI 103a)                   | Special Educational Needs - statements issued within 26 weeks                                 | 2008/09   | 100%   | 87.64%  | X                  | N/A  | Bottom quartile                                   | The Q2 data shows a small improvement compared to Q1. Current performance is consistent with historical trends but is down on the 2010/11 outturn (94.7%). During the first six months of the year, 53 out of 61 SEN statements were issued within the 26 week timescale.   |  |
|  |   | 2009/10   | 100%   | 84.61%  | X                  |  | Bottom quartile                                   |   |  |
|  |   | 2010/11   | 100%   | 94.70%  | △                  |  | Above median                                      |   |  |
|  |   | 2011/12 Q1  | 100%   | 86.80%  | X                  |  |   |   |  |
|  |   | 2011/12 Q2  | 100%   | 86.90%  | X                  |  |   |   |  |
|  |   | 2011/12 Q3  | 100%   |         |                    |  |   |   |  |
|  |   | 2011/12 Q4  | 100%   |         |                    |  |   |   |  |
| <b>SUPPORTING ECONOMIC GROWTH AND EMPLOYMENT</b> |   |   |        |         |                    |  |   |   |  |
| KPI 21 (CYPS)<br>(Was NI 117)                    | The percentage of 16 to 18 year olds who are not in education, employment or training (NEET). | 2007/08   | 4.4%   | 3.8%    | ✓                  |  | Top quartile                                      | (Lower percentages represent better performance) The Q2 figure is in line with the target. However, historically the Q2 figure represents the in-year peak because it includes the new cohort of school and college leavers. If historical trends are followed the NEET figure will reduce during Q3 and Q4, although this expectation should be set against the national context of rising youth unemployment. |  |
|  |   | 2008/09   | 4.1%   | 4.8%    | X                  |  | Above the median                                  |   |  |
|  |   | 2009/10   | 3.6%   | 4.5%    | X                  |  | Top quartile                                      |   |  |
|  |   | 2010/11   | 3.3%   | 4.3%    | X                  |  | Top quartile                                      |   |  |
|  |   | 2011/12 Q1  | 5.0%   | 3.7%    | ✓                  |  |   |   |  |
|  |   | 2011/12 Q2  | 5.0%   | 5.0%    | ✓                  |  |   |   |  |
|  |   | 2011/12 Q3  |        |         |                    |  |   |   |  |
| 2011/12 Q4                                       |   |   |        |         |                    |  |   |   |  |